

RP3 Rowing

GLOBAL WARRANTY INFORMATION

RP3 Model S and T indoor rowing simulator limited warranty

Frame Parts—Five Year Limited Warranty

RP3 will replace or repair, at our discretion, the frame parts listed below that fail due to a defect in materials or workmanship for a period of five years from date of purchase of your RP3 Model S or T Indoor Rower. This warranty is fully transferable to each subsequent owner of your indoor rower during the term of the warranty should you sell it or give it away. This warranty does not cover: damage to the finish of your machine; damage sustained as a result from neglect, abuse, or failure to follow indoor rower maintenance requirements (see Maintenance); shipping charges and, if applicable, customs clearance fees; or labor for installation of any parts shipped to you under warranty.

The five year warranty applies to the following parts:

Rear Leg & Foot Assembly (excludes plastic foot caps)	Flywheel Enclosure,
Seat & Seat Frames	Outlet Perf, & Damper
Foot Stretcher Assemblies	Monorail / Duo rail
Chain Guide Metal Brackets	Frame Lock components
Front Leg(s) & Foot (excludes casters)	Metal Box Frame
Flywheel Assembly including Hub & Bearings	Monitor Bracket
Flywheel and Flywheel Axle	All screws, bolts & nuts

All Parts—Two Year Limited Warranty

RP3 will replace or repair, at our discretion, any part (excluding monitor batteries) that fails for any reason for a period of two years from date of purchase of your RP3 Model S or T Indoor Rower. Whether defective or simply worn out, all parts on your machine (excluding monitor batteries) are covered for the first two years. This warranty is fully transferable to each subsequent owner of your indoor rower during the term of the warranty should you sell it or give it away. This warranty does not cover: damage to the finish of your machine; damage sustained as a result of neglect, abuse, or failure to follow indoor rower maintenance requirements noted below (Maintenance); shipping charges and, if applicable, customs clearance fees; or labor for installation of any parts shipped to you under warranty.

Maintenance

The consumer must perform, or have performed, the following maintenance in order to keep the warranty in effect:

- a. Lubricate the Chain: The chain must be lubricated at least every 50 hours. If the indoor rower is used in an institutional setting, then the chain must be lubricated at least once a week.
- b. Seat Roller Performance: The monorail must be kept clean in order for the seat rollers to be covered by this warranty. Note that seat rollers are deemed to be normal wear items on the indoor rower. Daily cleaning of the monorail, as recommended in the maintenance section of the owner's manual, will reduce wear of seat rollers.

Additional Information

THE PROVISIONS OF THIS WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL.

Under no circumstances shall RP3 Rowing BV. be liable to purchaser or any other person for any special, incidental or consequential damages, whether arising out of breach of warranty or otherwise.

NOTE: In the event of a defect, malfunction, or other failure of the product not caused by any misuse or damage to the product while in the possession of the consumer, RP3 Rowing BV. will remedy the failure or defect, without

charge to the consumer, within 14 business days of its receipt of the product. The remedy will consist of repair or replacement of the product, or refund of the purchase price, at RP3's discretion. However, RP3 Rowing bv. will not elect refund unless it is unable to provide replacement, and repair is not commercially practicable and cannot be made within the time for performance or unless the consumer is willing to accept such refund. Replacement of a component part includes its free installation if the unit is returned to RP3 Rowing bv.

This warranty does not cover: shipping charges and customs clearance fees; or labor for installation of any parts shipped to you under warranty. The term of this warranty begins on the date the product is shipped to the purchaser, and continues for a period of two (2) years.

Altering the indoor rower voids our warranty.

Warranty Processing

To obtain warranty services take the following steps:

Europe

1. Contact RP3 Rowing by telephone (+31852734931) or email info@rp3rowing.com to inform us of the nature of the problem. Please make note of the serial number on your indoor rower (The serial number is located on the front frame cover near rail)

For future reference, RECORD YOUR SERIAL NUMBER HERE:

Outside Europe

Contact the authorized dealer in your territory. Contact details can be found at rp3rowing.com/locations.

For further questions, please email info@rp3rowing.com. Your serial number is located on the front frame cover near rail